

Wisconsin Riverside Resort

Job Description

Job Title: Activities Attendant

Department: Camp Store

Reports to: Camp Store Manager

Summary of Job:

Responsible for admitting guests into Liza's Lagoon, collecting payments and assisting with sales of drinks/snacks and pizza orders. Must be extremely detail conscious and have a pleasant personality in order to maintain cheerful, courteous sales techniques and above standard customer service.

Qualifications:

A willingness to follow procedure, complete tasks in a timely, accurate, and efficient manner, maintain proper attendance, and comply with company policies.

Physical Demands:

Long periods of standing, stooping, stretching, bending, walking and lifting up to 50 pounds. Able to withstand certain amounts of hot and cold temperatures.

Duties and Responsibilities:

- Knowledge of the Pond Rules
- Checking in guests to the pond
- Responsive to guest inquiries in a friendly courteous helpful manner.
- Maintain a safe environment for all customers by enforcing rules.
- Stocking shelves, coolers and freezers when needed. Assist with general cleaning when needed.
- Observe all safety rules; employ safe work procedures when performing the job.
- Present a well-groomed professional appearance, including adhering to company uniform regulations and practice good personal hygiene at all times.
- Adhere to procedures and policies regarding collections, recording, balancing & submitting money from sales.
- Extend hospitality and courtesy to customers and other employees.