

Wisconsin Riverside Resort

Job Description

Job Title: Busser

Department: Food & Beverage

Reports to: Dining Room Manager

Summary of Job:

Enjoy working with others in a fast-paced restaurant and have a desire to help create an enjoyable dining experience for customers. Support other team members by cleaning and resetting tables, ensuring the availability of flatware and plates and bringing customer needs to the attention of waitstaff. Clearing tables, refilling water, restocking dishes, silverware, and glassware. Maintaining salad bar. Should be efficient, attentive and have strong customer service skills.

Qualifications:

A willingness to follow procedure, complete tasks in a timely, accurate, and efficient manner, maintain proper attendance, and comply with company policies. Must know and follow sanitary food handling procedures. Successful bussers are able to remain calm and work well under pressure.

Physical Demands:

Long periods of standing, stooping, stretching, bending, walking and lifting up to 50 pounds. Able to withstand certain amounts of hot and cold temperatures.

Duties and Responsibilities:

- Work with all staff to create a positive dining experience for customers.
- Removes all dishes, glasses and silverware when guest are finished eating.
- Wipe down all tables and chairs.
- Maintain a neat and clean service station throughout the shift.
- Sweep floors and clean up messes when necessary in dining room.
- Alert waitstaff when table are in need of attention.
- Carry used dishes to the dishwasher.
- Remain focused and on-task during business hours.
- Present a well-groomed professional appearance, including adhering to company uniform regulations and practice good personal hygiene at all times. Hair must be restrained at all times.
- Performs related duties around restaurant and help with any other projects as assigned by managers.
- Restock Salad Bar and Keep Salad bar and Soup area clean throughout shift.